

CARE CULTURE AND DECISION-MAKING INNOVATION COLLABORATIVE

Winter 2019 Update

Colleagues: Thank you for your involvement in the Care Culture and Decision-Making Innovation Collaborative (CCDmIC), a convening activity under the auspices of the National Academy of Medicine (NAM) Leadership Consortium for a Value & Science-Driven Health System.

NAM MEETINGS OF INTEREST TO COLLABORATIVE PARTICIPANTS

- Leadership Consortium Members Meeting—focus: increasing consolidation in the health care industry and implications for care culture, value, and evidence in a continuously learning health system. (September 13, 2018; summary)
- Digital Learning Collaborative—focus: convening of the NAM Artificial Intelligence (AI) & Machine Learning (ML) in Health Care Working Group and external experts to discuss a draft NAM Special Publication describing the promise, development, and deployment of AI/ML models to improve health. (January 16, 2019; event page)
- Care Culture and Decision-Making Innovation Collaborative—focus: convening of the NAM Working Group on the Community Health Needs Assessment and Improvement Process: Principles & Practices to discuss a draft NAM Special Publication. (December 6, 2018; summary)
- NAM Action Collaborative on Clinician Well-Being and Resilience—focus: establishing clinician well-being as a national priority. (May 29, 2019; event page)
- Clinical Effectiveness Research Innovation Collaborative—focus: stakeholder convening for the NAM Generating Support and Demand for Health Data Sharing, Linkage, and Use initiative to review the progress and develop principles, approaches, and strategies for addressing barriers to data sharing, linkage, and use. (February 7, 2019; event page)

COLLABORATIVE PROJECTS STEWARDED BY CCDmIC

Collaborative projects: 1) identify issues of common interest and marshal needed leadership; 2) develop tools and networks needed for progress; and 3) develop joint leadership possibilities through individually-authored *Perspectives* papers:

- Community Health Needs Assessments Principles & Practices: An NAM Working Group an *ad hoc* working group is writing a special publication to describe the emerging principles of the community health improvement process; how these principles can be used to further the goals of health equity; and opportunities for transformative assessment and improvement in population health that include perspectives from all stakeholders, including health systems, public health departments, and the community.
- Technologies to Enhance Person, Family, & Community Activation: An NAM Working Group an *ad hoc* working group comprised of leadership from key stakeholder sectors to identify, prioritize, and advise on key issues related to the potential of technologies to make care more patient-centered, equitable, accessible and convenient for patients, while enhancing the quality of medical decisions. The working group is in the process of writing three NAM discussion papers on related sub-topics. Summary of a recent meeting of this group is available here.
- Assessing Community Engagement in Health & Health Care Measurement Development Project—with support from the Robert Wood Johnson Foundation, this collaborative project seeks to review existing measures for evaluating community engagement in health care program and policy decision-making at the healthcare system, local, state, and nation levels and to establish a process for identifying an indicator or set of indicators that can be used to measure community engagement in a wide range of settings.
- Patient and Family Engaged Care: An Essential Element of Health Equity—building on an NAM Perspectives Harnessing Evidence and Experience to Change Culture: A Guiding Framework for Patient and Family Engaged Care and discussions at CCDmIC meetings, a group of key thought leaders will assess issues and explore the culture change elements necessary to meaningfully engage patients, families and communities to cocreate health equity and reduce health and health care disparities.

COLLABORATIVE PROJECTS UNDER CONSIDERATION FOR CCDmIC

Collaborative projects: 1) identify issues of common interest and marshal needed leadership; 2) develop tools and networks needed for progress; and 3) develop joint leadership possibilities through individually-authored *Perspectives* papers:

- Executive incentives for reducing disparities. Explore the use of health care executive compensation incentives to reduce community health disparities.
- Person, family and community activation for better care, better value and better health. Develop an NAM initiative to support activation of individuals, families, and communities as effective health and health care change agents by addressing three key areas: access to the evidence base to guide strategies; collaboration to apply evidence; and cultures and policies that are supportive and facilitative of their engagement.
- Advancement of patient and family engaged care. Develop common PFEC action and research agenda with a crosswalk of PFEC standards and measures and determine ways to digest the framework into messages for various stakeholders.
- Assessment of community values. Using Vital Signs framework, explore metrics for assessing community values and community engagement.
- Improved networking for innovations. Assess landscape of proven community engagement models and explore opportunities for better networking so information transfer about successful models is accelerated.

STAYING ENGAGED WITH CCDmIC

The next CCDmIC meeting will take place **June 19, 2019** in Washington, DC. If you would like to join via videoconference, contact Fasika Gebru (fgebru@nas.edu). Please be in touch for information, to indicate interest in participating in an activity, or to offer any comments with Anna Cupito, (ACupito@nas.edu).

Vision • Research • Evidence • Effectiveness • Trials • IT Platform • Data Quality & Use • Health Costs • Value • Complexity • Best Care • Patients • Systems • Measures • Leadership



CARE CULTURE AND DECISION-MAKING INNOVATION COLLABORATIVE

Organizations Participating in Recent Collaborative Projects

AARP
American Academy of Nursing
American Academy of Pediatrics
American Academy of Physician
Assistants
American College of Clinical Pharmacy
American College of Nurse-Midwives

American College of Clinical Pharmac American College of Nurse-Midwives American Hospital Association American Institutes for Research American Medical Association Assn. of Academic Health Centers Assn. of American Medical Colleges

Asthma and Allergy Fdn. of America Beryl Institute

Blue Shield of California Foundation Boston Children's Hospital Braintree Rehabilitation Hospital

C-Change Cincinnati Children's Hospital Coalition to Transform Advanced Care

Consumers Union

Consumers United for Evidence-Based Healthcare

C.S. Mott Children's Hospital
Dana-Farber Cancer Institute
Dartmouth Center for Health Care

Delivery Science

Dell Children's Medical Center

Duke University
Emory University
Family Voices
Georgetown University
George Washington University
Georgia Regents Medical Center
Gordon and Betty Moore Foundation

Health Dialog Healthwise

Hearry J. Kaiser Family Foundation Informed Medical Decisions Fdn. Institute for Healthcare Improvement Inst. for Patient- & Family-Centered Care Johns Hopkins Health System

Josiah Macy, Jr. Foundation

Kaiser Permanente Lown Institute Mayo Clinic

Ntl. Assn. of Community Health Centers National Business Group on Health Ntl. Committee for Quality Assurance National Governors Association Ntl. Partnership for Women & Families

National Quality Forum
Nemours Health System
Northwestern University
NYU Langone Medical Center
Oregon Health & Science University

Patient Centered Outcomes Research Institute Patient-Centered Primary Care

Collaborative PatientsLikeMe PFCCpartners Planetree

RAND Corporation Research!America Robert Wood Johnson Foundation Schwartz Center for Compassionate Healthcare

Sentrian

University Hospitals
University of North Carolina
University of Pennsylvania
University of Washington
Vidant Health System

Virginia Commonwealth University

Federal agencies: U.S. Dep't of HHS

- AHRQ - HRSA - NIH - CMS - ONC - CDC

U.S. Dep't of Defense U.S. Dep't of VA U.S. Dep't of Treasury

NAM LEADERSHIP CONSORTIUM FOR A VALUE & SCIENCE-DRIVEN HEALTH SYSTEM

Mark B. McClellan
Duke University

Members Jeffrey Balser

Vanderbilt University Medical Ctr.

Georges Benjamin

American Public Health Association

David Blumenthal

The Commonwealth Fund

Patrick Conway

BCBS of North Carolina

Susan DeVore Premier, Inc.

Judith Faulkner Epic Systems

Joseph F. Fifer

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Stephen Friedhoff Anthem, Inc.

Patricia A. Gabow Former, Denver Health

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Julie L. Gerberding Merck & Co, Inc.

Sandra Hernández

California Health Care Foundation

Diane Holder UPMC Health Plan Robert Hughes

Missouri Foundation for Health

Jeff Hurd AstraZeneca

Gary Kaplan

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Peter Long

Blue Shield of California Foundation

James L. Madara

AMA

Mark E. Miller

Laura & John Arnold Foundation

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Sanofi US

Mary D. Naylor

University of Pennsylvania

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Georgetown University & C-TAC

Sally Okun PatientsLikeMe

Harold Paz Aetna

Jonathan B. Perlin HCA, Inc.

Richard Platt Harvard Medical School Richard J. Pollack

AHA

Peter J. Pronovost Johns Hopkins Medicine

John W. Rowe

Former, Columbia University

Jaewon Ryu

Geisinger Health System

Lewis G. Sandy

United Health Group, Inc.

Leonard D. Schaeffer

Ioe Selby

USC

PCORI Jennifer Taubert

Johnson & Johnson

Marta Tellado Consumers Union

Reed V. Tuckson

Tuckson Health Connections

Debra B. Whitman

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Thomas McCaffery Michael Dinneen

DHHS Brett Giroir

VA

Richard Stone

FDA

Scott Gottlieb

HRSA

George Sigounas

NIH

Francis Collins Michael Lauer

ONC Don Rucker