NORC at the UNIVERSITY of CHICAGO the David & Lucile Packard FOUNDATION DATA FOUNDATION

COVID Impact Survey: Week 1, Phoenix-Mesa-Chandler, Arizona Findings

Conducted by NORC at the University of Chicago
On behalf of the Data Foundation
With support from the David and Lucile Packard Foundation

Interviews: 04/20-26/2020
271 adults residing in Phoenix-Mesa-Chandler, Arizona
Margin of error: +/- 9.1 percentage points at the 95% confidence level among all adults

NOTE: All results show percentages among all respondents, unless otherwise labeled.

SOC1. We'd like to know how much you trust people in your neighborhood. Generally speaking, would you say that you can trust all the people, most of the people, some of the people, or none of the people in your neighborhood?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

	NORC 04/20-26/2020
Top NET	**50**

All	8
Most	42
Bot NET	**50**
Some	44
None	7
DON'T KNOW	-
SKIPPED/REFUSED	-
N = 271	

SOC2A. In the past month, how often did you talk with any of your neighbors?

	NORC 04/20-26/2020
Top NET	**33**
Basically every day	10
A few times a week	23
A few times a month	**28**
Bot NET	**37**
Once a month	14
Not at all	22
Not sure	2
SKIPPED/REFUSED	-
N = 271	

SOC2B. During a typical month prior to March 1, 2020, when COVID-19 began spreading in the United States, how often did you talk with any of your neighbors?

	NORC 04/20-26/2020
Top NET	**40**
Basically every day	12
A few times a week	28
A few times a month	**29**
Bot NET	**30**
Once a month	11
Not at all	19
Not sure	*
SKIPPED/REFUSED	*
N = 271	

SOC3A. In the past month, how often did you communicate with friends and family by phone, text, email, app, or using the Internet?

	NORC 04/20-26/2020
Top NET	**93**
Basically every day	67
A few times a week	26
A few times a month	**3**
Bot NET	**4**
Once a month	4
Not at all	-
Not sure	*
SKIPPED/REFUSED	-
N = 271	

SOC3B. During a typical month prior to March 1, 2020, when COVID-19 began spreading in the United States, how often did you communicate with friends and family by phone, text, email, app, or using the Internet?

	NORC 04/20-26/2020
Top NET	**81**
Basically every day	49
A few times a week	32
A few times a month	**13**
Bot NET	**5**
Once a month	5
Not at all	-
Not sure	1
SKIPPED/REFUSED	*
N = 271	

SOC4A. In the past month, did you spend any time volunteering for any organization or association, or not?

	NORC 04/20-26/2020
Yes	8
No	91
Not sure	1
SKIPPED/REFUSED	*
N = 271	

SOC4B. During a typical month prior to March 1, 2020, when COVID-19 began spreading in the United States, did you spend any time

volunteering for any organization or association, or not?

	NORC 04/20-26/2020
Yes	25
No	74
Not sure	1
SKIPPED/REFUSED	1
N = 271	

PHYS8. Would you say your health in general is excellent, very good, good, fair, or poor?

	NORC 04/20-26/2020
Top NET	**60**
Excellent	22
Very good	38
Good	**28**
Bot NET	**12**
Fair	10
Poor	2
DON'T KNOW	-
SKIPPED/REFUSED	*
N = 271	

PHYS1. Have you experienced any of the following symptoms in the past 7 days, or not?

[GRID ITEMS RANDOMIZED]

NORC 04/20-26/2020	Yes	No	Not sure	SKP/REF
Fever	12	87	1	*
Chills	12	87	*	1
Runny or stuffy nose	12	87	*	*
Chest congestion	16	83	*	1
Skin rash	11	88	*	*
Cough	15	85	-	*
Sore throat	11	89	-	*
Sneezing	12	88	-	*
Muscle or body aches	13	87	*	-
Headaches	9	91	*	*
Fatigue or tiredness	12	88	-	*

Shortness of breath	10	90	*	*
Abdominal discomfort	10	90	*	*
Nausea or vomiting	15	85	-	*
Diarrhea	17	82	*	*
Changed or lost sense of taste or smell	13	86	*	*
Loss of appetite	11	89	-	*
N = 271				

SOC5. In the past 7 days, how often have you?

[GRID ITEMS RANDOMIZED]

NORC 04/20-26/2020	**Top NET**	Not at all or less than 1 day	1-2 days	**Bot NET**	3-4 days	5-7 days	DON'T KNOW	SKP/REF
Felt nervous, anxious, or on edge	**81**	58	22	**19**	11	9	-	-
Felt depressed	**79**	51	27	**21**	9	12	-	*
Felt lonely	**78**	53	25	**22**	14	8	-	*
Felt hopeless about the future	**78**	53	25	**22**	13	9	*	*
Had physical reactions such as sweating, trouble breathing, nausea or a pounding heart when thinking about your experience with the coronavirus pandemic	**90**	80	10	**10**	6	5	-	-
N = 271								

PHYS2. Which of the following measures, if any, are you taking in response to the coronavirus?
Please select all that apply.

NORC 04/20-26/2020	Yes
Canceled a doctor appointment	34
Worn a face mask	72
Visited a doctor or hospital	8
Canceled or postponed work activities	39
Canceled or postponed school activities	28
Canceled or postponed dentist or other appointment	42
Canceled outside housekeepers or caregivers	9
Avoided some or all restaurants	81
Worked from home	35
Studied from home	21
Canceled or postponed pleasure, social, or recreational activites	82
Stockpiled food or water	38
Avoided public or crowded places	89

Prayed	52
Avoided contact with high-risk people	71
Washed or sanitized hands	91
Kept six feet distance from those outside my household	89
Stayed home because I felt unwell	9
Wiped packages entering my home	41
DON'T KNOW	-
SKIPPED ON WEB	-
REFUSED	-
N = 271	

PHYS10. There are some options for testing and tracking people who may have COVID-19 in order to help slow the spread of this virus. If these options were available to you, how likely would you be to participate in them?

NORC 04/20-26/2020	**Top NET**	Extremely likely	Very likely	**Moderately likely**	**Bot NET**	Not too likely	Not likely at all	Already done this	DON'T KNOW	SKP/REF
Installing an app on your phone that asks you questions about your own symptoms and provides recommendations about COVID-19	**31**	15	16	**26**	**41**	19	23	1	1	-
Installing an app on your phone that tracks your location and sends push notifications if you might have been exposed to COVID-19	**37**	17	19	**20**	**43**	14	29	-	-	-
Using a website to log your symptoms and location and get recommedations about COVID-19	**30**	14	16	**26**	**44**	25	19	*	-	-
Testing you for COVID-19 infection using a q-tip to swab your cheek or nose	**60**	38	22	**18**	**21**	8	12	-	*	1
Testing you for immunity or resistance to COVID-19 by drawing a small amount of blood	**62**	42	20	**17**	**19**	8	11	-	-	1
N = 271										

ECON8. In the past 7 days, have your personal plans been changed or affected by the following types of restrictions, or not?

[GRID ITEMS RANDOMIZED]

NORC 04/20-26/2020	Yes	No	Not sure	SKP/REF
K-12 school closure	42	57	1	*
Pre-K or child care closure	41	57	1	1
College or training closure	32	62	1	4
Ban on gatherings of 250 people or more	40	56	1	3
Ban on gatherings of 50 people or more	44	56	-	1

Ban on gatherings of 10 people or more	43	56	1	1
Closure of place of worship	44	55	1	*
Reduced public transportation	39	58	1	2
Other reduced public services	43	56	1	*
Closure of bars	47	52	1	*
Closure of restaurants	43	55	1	1
Closure of gyms or fitness facilities	33	64	1	2
Closure of other businesses	37	61	1	2
Canceled sport events	45	52	1	1
Closure of work	40	54	5	2
Work from home requirements	42	57	-	1
Quarantine requirements or stay-at-home orders	37	62	*	-
International travel restrictions or bans	50	47	3	1
Domestic travel restrictions or bans	68	30	2	-
N = 271				

ECON7. Suppose that you have an unexpected expense that costs $400. Based on your current financial situation, how would you pay for this expense? If you would use more than one method to cover this expense, please select all that apply.

NORC 04/20-26/2020	Yes
Put it on my credit card and pay it off in full at the next statement	32
Put it on my credit card and pay it off over time	14
Use money currently in my checking or savings account or with cash	46
Use money from a bank loan or line of credit	2
Borrow from a friend or family member	12
Use a payday loan, deposit advance or overdraft	1
Sell something	4
I would not be able to pay for it right now	21
DON'T KNOW	1
SKIPPED ON WEB	2
REFUSED	*
N = 271	

ECON1. In the past 7 days, did you do any work for pay at a job or business?

	NORC 04/20-26/2020
Yes, I worked for someone else for wages, salary, piece rate, commission, tips, or payments 'in kind,' for example, food or lodging received as payment for work performed	36

Yes, I worked as self-employed in my own business, professional practice, or farm	8
No, I did not work for pay last week.	56
DON'T KNOW	-
SKIPPED/REFUSED	*
N = 271	

Show if Worked for someone else in ECON1

ECON2. How many hours did you work last week at all jobs?

	NORC 04/20-26/2020
0 hours	-
1-20 hours	9
21-39 hours	13
40+ hours	78
DON'T KNOW	-
SKIPPED/REFUSED	-
N = 106	

Show if Did not work for pay last week in ECON1

ECON4. What was your main reason for not working for pay?

	NORC 04/20-26/2020
I do not want to be employed at this time	16
I am retired	44
I was laid-off temporarily or furloughed	22
I was not at my usual jobs because I was caring for children not in school	6
I was not at my usual jobs because I was caring for an elderly person	-
I was not at my usual jobs because I was caring for someone with COVID-19	1
I was not at my usual jobs because I was recovering from COVID-19 or isolating due to exposure to COVID-19	2
I was unemployed but looking for work since before March 1, 2020 when COVID-19 began spreading in the United States	6
I was unemployed and began looking for work after March 1, 2020 when COVID-19 began spreading in the United States	2
DON'T KNOW	-
SKIPPED/REFUSED	-
N = 141	

ECON3. Prior to March 1, 2020 when COVID-19 began spreading in the United States, how many hours did you usually work each week?

	NORC 04/20-26/2020
0 hours	28
1-20 hours	11
21-39 hours	10
40+ hours	46
DON'T KNOW	-
SKIPPED/REFUSED	5
N = 271	

ECON4A. Think about 30 days from now, how likely do you think it is that you will be employed at that time?

	NORC 04/20-26/2020
Top NET	**41**
Extremely likely	23
Very likely	18
Moderately likely	**18**
Bot NET	**41**
Not too likely	10
Not likely at all	32
DON'T KNOW	-
SKIPPED/REFUSED	*
N = 271	

ECON4B. Think about 3 months from now, how likely do you think it is that you will be emloyed at that time?

	NORC 04/20-26/2020
Top NET	**49**
Extremely likely	25
Very likely	25
Moderately likely	**16**
Bot NET	**34**
Not too likely	5
Not likely at all	29
DON'T KNOW	-
SKIPPED/REFUSED	1
N = 271	

ECON6. In the past 7 days, have you either received, applied for any of the following forms of income assistance, or not?

NORC 04/20-26/2020	**Top NET**	Received	Applied for	**Bot NET**	Tried to apply for	Did not receive nor apply for any	DON'T KNOW	SKP/REF
Unemployment insurance	**14**	3	11	**84**	1	83	-	2
SNAP (Supplemental Nutrition Assistance Program)	**11**	8	3	**88**	*	87	-	1
TANF (Temporary Assistance for Needy Families)	**1**	1	-	**98**	3	95	-	1
Social Security	**16**	16	-	**82**	1	81	-	2
Supplemental Social Security	**6**	6	*	**94**	1	93	-	*
Any kind of government health insurance or health coverage plan including Medicaid, Medical Assistance or Medicare	**22**	21	1	**77**	*	77	-	1
Other aid from the government	**10**	9	*	**89**	1	88	1	1
Assistance from a union or other association	**1**	1	*	**97**	3	94	1	1
Assistance from a church or religious organization	**5**	5	-	**95**	1	94	-	1
Assistance from another community organization	**4**	4	-	**95**	-	95	-	*
A food pantry	**11**	11	-	**89**	1	88	-	*
Other assistance	**4**	4	-	**96**	*	96	-	*

N = 271

ECON5A. Please indicicate whether the following statements were often true, sometimes true, or never true for you or your household over the past 30 days.

NORC 04/20-26/2020	Often true	Sometimes true	Never true	DON'T KNOW	SKP/REF
We worried our food would run out before we got money to buy more	13	24	62	-	*
The food that we bought just didn't last, and we didn't have money to get more	12	12	75	-	1

N = 271

PHYS7. Please indicate if you have felt any of the following in the past 7 days.
Please select all that apply.

NORC 04/20-26/2020	Yes
Felt hot or feverish	1
Felt chilly or cold or had chills	4
Been sweating more than usual	5
Have not felt any of these	90
DON'T KNOW	-
SKIPPED ON WEB	*

REFUSED	-
N = 271	

PHYS11. Can you use a thermometer to take your temperature now?

	NORC 04/20-26/2020
Yes	60
No	40
DON'T KNOW	-
SKIPPED/REFUSED	-
N = 271	

PHYS11_TEMP. Can you use a thermometer to take your temperature now? [Recorded temperature]

	NORC 04/20-26/2020
<97 degrees	9
97 to <99 degrees	90
99 to <100.3 degrees	1
100.3 degrees or more	-
Out of range	-
DON'T KNOW	-
SKIPPED/REFUSED	*
N = 177	

PHYS9. Are you currently covered by any of the following types of health insurance or health coverage plans?

NORC 04/20-26/2020	Yes	No	DON'T KNOW	SKP/REF
Insurance through a current or former employer or union of yours or another family member	50	47	*	2
Insurance purchased directly through an insurance company by you or another family member	12	82	*	6
TRICARE or another military health care	4	89	*	7
Medicaid, Medical Assistance, or any kind of government-assistance plan for those with low incomes or a disability	23	70	-	6
Medicare, for people 65 and older, or people with certain disabilities	23	76	*	1
The Veteran's Administration, meaning you are currently enrolled for VA health care	3	94	*	3
Indian Health Service	1	95	*	3
Other health insurance or health coverage plan	29	70	*	1
N = 271				

PHYS3. Has a doctor or other health care provider ever told you you have any of the following?

NORC 04/20-26/2020	Yes	No	Not sure	SKP/REF
Diabetes	16	80	3	*
High blood pressure or hypertension	37	59	4	-
Heart disease, heart attack or stroke	10	85	5	*
Asthma	20	74	5	*
Chronic lung disease or COPD	2	94	4	*
Bronchitis or emphysema	11	85	4	*
Allergies	52	43	5	*
A mental health condition	19	76	4	*
Cystic fibrosis	1	98	1	*
Liver disease or end stage liver disease	3	96	1	*
Cancer	7	89	3	*
A compromised immune system	7	89	4	*
Overweight or obesity	36	59	5	*
N = 271				

PHYS4. Has a doctor or other health care provider ever told you that you have COVID-19?

	NORC 04/20-26/2020
Yes	-
No	100
Not sure	*
SKIPPED/REFUSED	-
N = 271	

PHYS5. Has a doctor or other health care provider ever told someone you live with that they have COVID-19?

	NORC 04/20-26/2020
Yes	-
No	98
Not sure	1
SKIPPED/REFUSED	1
N = 271	

PHYS6. Have you had a family member or close friend die from COVID-19 or respiratory illness since March 1, 2020?

	NORC
	04/20-26/2020
Yes	5
No	94
Not sure	1
SKIPPED/REFUSED	*
N = 271	

AGE4. Age: 4 category

	NORC 04/20-26/2020
18-29	23
30-44	22
45-59	24
60+	31
N = 271	

GENDER. Are you male or female

	NORC 04/20-26/2020
Male	49
Female	51
Not sure	-
SKIPPED/REFUSED	-
N = 271	

RACETH. Race/ethnicity

	NORC 04/20-26/2020
White, non-Hispanic	60
Black, non-Hispanic	5
Hispanic	27
Other, non-Hispanic	8
DON'T KNOW	-
REMOVED FOR DISCLOSURE RISK	-
SKIPPED/REFUSED	-
N = 271	

HHINCOME. Household income

	NORC
	04/20-26/2020
Under $10,000	4
$10,000 to under $20,000	12
$20,000 to under $30,000	10
$30,000 to under $40,000	7
$40,000 to under $50,000	8
$50,000 to under $75,000	23
$75,000 to under $100,000	14
$100,000 to under $150,000	11
$150,000 or more	10
DON'T KNOW	-
SKIPPED/REFUSED	2
N = 271	

EDUC4. Education: 4 categories

	NORC 04/20-26/2020
No HS diploma	9
HS graduate or equivalent	27
Some college	34
BA or above	29
Not sure	*
SKIPPED/REFUSED	*
N = 271	

P_DENSE. Population density - Rural, suburban, or urban

	NORC 04/20-26/2020
Rural	*
Suburban	12
Urban	88
N = 271	

The COVID Impact Survey: Methodological Approach

The COVID-19 Household Impact Survey is a philanthropic effort to provide national and regional statistics about physical health, mental health, economic security, and social dynamics in the United States. The COVID Impact Survey is funded by the Data Foundation with support from the

David & Lucile Packard Foundation. NORC at the University of Chicago is conducting the survey.

The survey is designed to provide weekly estimates of the U.S. adult household population nationwide and for 18 regional areas including 10 states (CA, CO, FL, LA, MN, MO, MT, NY, OR, TX) and 8 Metropolitan Statistical Areas (Atlanta, Baltimore, Birmingham, Chicago, Cleveland, Columbus, Phoenix, Pittsburgh). Data collection is occurring over a week long period. Interviews are conducted in English and Spanish. Respondents are offered a small monetary incentive for completing the survey. The questionnaire is available at: https://www.covid-impact.org/ (https://www.covid-impact.org/). And for additional information on the study, please contact covidimpactsurvey@datafoundation.org (mailto:covidimpactsurvey@datafoundation.org).

National Survey

Data for the national estimates are collected using the AmeriSpeak Panel®, NORC's probability-based panel designed to be representative of the U.S. household population. During the initial recruitment phase of the AmeriSpeak panel, randomly selected U.S. households were sampled with a known, non-zero probability of selection from the NORC National Sample Frame and then contacted by U.S. mail, email, telephone, and field interviewers (face-to-face). The panel provides sample coverage of approximately 97% of the U.S. household population. Those excluded from the sample include people with P.O. Box only addresses, some addresses not listed in the USPS Delivery Sequence File, and some newly constructed dwellings.

Interviews are conducted with adults age 18 and over representing the 50 states and the District of Columbia. Panel members are randomly drawn from AmeriSpeak. In households with more than one adult panel member, only one is selected at random for the sample. Invited panel members may complete the survey online or by telephone with an NORC telephone interviewer.

Once the sample has been selected and fielded, and all the study data have been collected and made final, an iterative raking process is used to adjust for any survey nonresponse as well as any noncoverage or under and oversampling resulting from the study specific sample design. Raking variables include age, gender, census division, race/ethnicity, education, and county groupings based on county level counts of the number of COVID-19 deaths. Demographic weighting variables were obtained from the 2020 Current Population Survey. The count of COVID-19 deaths by county was obtained from USA Facts. The weighted data reflect the U.S. population of adults age 18 and over.

Region Surveys

Data for the regional estimates are collected using a multi-mode address-based (or ABS) approach that allows residents of each area to complete the interview via web or with an NORC telephone interviewer. The sampling frame is based on an extract of the U.S. Postal Service delivery-sequence file (DSF). The DSF provides sample coverage of approximately 97% of the U.S. household population. Those excluded from the sample include people with P.O. Box only addresses, some addresses not listed in the USPS Delivery Sequence File, and some newly constructed dwellings. Addresses are stratified by the Census propensity to respond metric and then randomly selected within each target region.

All sampled households are mailed a postcard inviting them to complete the survey either online using a unique PIN or via telephone by calling a toll-free number. Postcards are addressed to: [CITY] HOUSEHOLD. There is no within household selection for households with multiple adults. Interviews are conducted with adults age 18 and over.

In four states (CA, FL, NY, and TX), the AmeriSpeak panel design yields representative state samples. As such, AmeriSpeak panelists who reside in each of these four states are combined with the ABS sample to generate region level estimates. These panelists' sampling weights are then raked with the ABS to external population targets for each state.

Once the sample has been selected and fielded, and all the study data have been collected and made final, an iterative raking process is used to adjust for any survey nonresponse as well as any noncoverage or under and oversampling. Raking variables include age, gender, race/ethnicity, education, and county groupings based on county level counts of the number of COVID-19 deaths. Demographic weighting variables were obtained from the 2018 American Community Survey. The count of COVID-19 deaths by county was obtained from USA Facts. The weighted data reflect the population of adults age 18 and over in each region.

Data Collection Metrics for April 20-26, 2020

AmeriSpeak Sample Performance Summary

Sampled/ Invited Panelists	No. Screening Interviews Completed	Screener Completion Rate	No. Panelists Eligible for Interview	Incidence/ Eligibility Rate	No. Survey Interviews Completed	No. Completed Online	No. Completed by Phone	Interview Completion Rate	AAPOR RR3
11133	N/A	N/A	N/A	100%	2,190	2,053	137	19.7%	4.1%

ABS Sample Performance Summary

Sampled/ Invited Panelists	No. Screening Interviews Completed	Screener Completion Rate	No. Panelists Eligible for Interview	Incidence/ Eligibility Rate	No. Survey Interviews Completed	No. Completed Online	No. Completed by Phone	Interview Completion Rate	AAPOR RR3
264,740	7,127	2.5%	7,127	100%	6,600	6,086	514	92.7%	2.3%

Margins of Sampling Error

	No. Completed Interviews Sourced from ABS	No. Completed Interviews Sourced from AmeriSpeak	Design Effect	Margin of Sampling Error (incl. design effect) +/- percentage points

National	0	2,190	2.00	3.0
CA	354	263	2.15	5.8
CO	425	0	1.94	6.6
FL	327	162	2.25	6.7
LA	330	0	1.79	7.2
MN	395	0	1.74	6.5
MO	327	0	1.87	7.4
MT	418	0	1.76	6.4
NY	364	95	1.93	6.4
OR	426	0	1.85	6.5
TX	224	147	2.13	7.4
Atlanta	362	0	1.75	6.8
Baltimore	369	0	1.88	7.0
Birmingham	358	0	1.46	6.3
Chicago	431	0	1.87	6.5
Cleveland	423	0	1.79	6.4
Columbus	391	0	2.00	7.0
Phoenix	271	0	2.32	9.1
Pittsburgh	405	0	1.73	6.4

For purposes of publication, data and findings from the study should be attributed to:

The COVID-19 Household Impact Survey (https://www.covid-impact.org/), conducted by NORC at the University of Chicago for the Data Foundation. Data release April 30, 2020.

About The Data Foundation

The Data Foundation is a 501(c)(3) non-profit based in Washington, D.C. The organization focuses on studying and developing strategies to improve the federal government's data infrastructure to support evidence-based policymaking and open data products. Supported by private sector, philanthropy, and government contract funding, the Data Foundation provides administration and operational support for the COVID-19 Household Impact Survey, including communications and coordination with key policymaking communities.

Learn more at datafoundation.org (https://datafoundation.org)

About the NORC at the University of Chicago

NORC at the University of Chicago is an independent research institution that delivers reliable data and rigorous analysis to guide critical programmatic, business, and policy decisions. Since 1941, NORC has conducted groundbreaking studies, created and applied innovative methods and tools, and advanced principles of scientific integrity and collaboration. Today, government, corporate, and nonprofit clients around the world partner with NORC to transform increasingly complex information into useful knowledge.

Please visit www.norc.org (https://www.norc.org) for more information.