

# How to use the Maturity Model and self-assessment tool

WeProtect Global Alliance has developed a Maturity Model for our established Model National Response (MNR), along with a self-assessment tool to support governments to develop their whole-system response to child sexual abuse online.

## The Model National Response Maturity Model

This model details key components of each MNR capability according to four stages of maturity. Successful national responses are acquired through a blend of capabilities, continuous refinement and improvement and not by 'achievement' of each capability in isolation. As such, there is a need to consider the MNR capabilities as interdependent and take a holistic and system-wide approach to their implementation. Different circumstances can mean that countries do not always move through the phases in a linear or predictable fashion.

Please ensure you consult the MNR maturity model to get an overview of the various stages of development identified (building, enhancement, integration and maturity) before using the self-assessment tool.

## The self-assessment tool


This tool has been designed to help governments self-assess their current stage of maturity and support strategic planning towards improvement. It is intended for domestic use. If the tool is used for strategic planning, we recommend governments repeating the self-assessment at least every two years so that their action plan is up to date, and they are regularly tracking their progress. They are welcome to share the self-assessment results should they wish to but are under no obligation to do so.

The modalities of use will vary across countries depending on whether they have centralised or federal systems of government. Lead government body/ies should convene key stakeholders who have mandates to lead or contribute to the capabilities of the MNR, to participate in the self-assessment exercise. Each of the six capabilities, sub domains and the corresponding indicators should be reviewed and discussed. Stakeholders are to collectively agree on the level of maturity of each of the capabilities and sub domains based on what has been accomplished and the indicators provided in the MNR self-assessment tool.

## The survey

The 'completion guide' tab of the self-assessment tool includes an important link to a survey (under output 3). This survey will help the Alliance secretariat to deepen their understanding of how the MNR is being implemented around the world and to help direct and prioritise areas for support, capacity building and further development.

- The individual results shared via the survey will not be disclosed outside of the secretariat team and will not be used to rank or benchmark countries' responses. The secretariat may analyse the survey responses to identify trends and recommendations for further development, but this would only be done in an aggregated and anonymised way e.g. to show regional variations and nuances.
- This will enable us to better support individual country members of the Alliance by providing targeted resources and advice. The Alliance may identify and facilitate opportunities for cross-country knowledge exchange and learning on specific capabilities and initiatives. This would only be arranged with the prior consent and agreement of all parties involved.



If you have any questions or would like to arrange an introductory call about the tools, please contact

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